

FAST Security and Privacy Statement

At ISM, we understand how important privacy is to both our schools and their families. The FAST software solution provides maximum protection against unauthorized access to all sensitive information. ISM takes numerous actions to guarantee a safe transaction.

The personal and financial information you enter into your FAST application will be used by authorized school administrators at the school to which you are applying expressly for the purpose of determining financial aid eligibility and determining awards. By entering this information into your application and submitting the application, you are giving your consent to this review of your personal and financial data.

Security Standards

For your protection, ISM uses a secure, dedicated server and 128-bit SSL encryption for all online services. What does this mean? All information you view is encrypted - or scrambled - making it virtually impossible for anyone other than you and ISM to read it.

If you are applying to a school that has contracted ISM to handle tax scanning and verification, you will send tax returns and supporting tax documentation to ISM. After processing all forms are shredded for your protection.

Access to Information

Only authorized ISM staff members and authorized administrators at the school to which you are applying have access to your information. This access enables the FAST staff to assist you in resolving any issues that may arise. In the case of divorced or separated families, all information is kept separate. Spouses who are separated cannot access one another's confidential information. Neither ISM nor authorized school administrators will release one spouse's information to the other spouse.

All ISM employees and school administrators implementing the FAST solution are subject to strict customer confidentiality policies and procedures. Any ISM staff member who knowingly violates these policies is subject to disciplinary action, including the possibility of termination.

ISM does not sell any customer information to third-party marketing companies.

If you have any specific questions related to the FAST Security and Privacy Statement, please email us or call 877-326-FAST.